

To install the NFIRS software on your computer.

Go to WWW.NFIRS.FEMA.GOV

Click on User Section in the navigation bar.

Click on User Home in the blue box (upper left corner) to get to the User Login Page.

Log in with your credentials.

Agree to the Federal System warning

Once the new page loads in the blue box (upper left corner) click on Download Software.

Once the new page loads click on the NFIRS 5.0 version 5.9.5 executable link. (Single File 20 MB)

Once the new page loads Right Click on the Download Now link and choose Save Target As or Save Link As.

Save the executable to your desktop.

Once the download ends double click on the executable icon and install the software utilizing all of the default settings.

Windows XP users can now start the software.

When installing on Windows 7, Windows 8 and Windows Vista machines the current version of NFIRS also installs the cache and logs folders as read only instead of full control, which prohibits the software from running. The following instructions will walk you through the steps to change these settings on the main folder.

Changing the NFIRS Software Read Only Permissions to Full Control on Windows Vista, 7 & 8 Computers

Make all changes to the computer outlined in the email first, then:

Click on Start (Windows 7) **OR** Right Click on the Start Screen and then click on the ALL APPS button (Windows 8)

Click on Computer (Win 7 & Windows Vista) **OR** File Explorer (Win 8)

Double Click on your C Drive (C:)

Double Click on Program Files(x86) for Windows 7 & 8 **OR** Program Files For Windows Vista.

Right Click on NFIRSV595 and select the properties option.

Click on the tab labeled Security.

Find the line that says "Users (Your Computer Name\Users)" under the "Group or user names" area and click on it to highlight it.

Click on edit button.

On this "permissions screen" find the line that says "Users (Your Computer Name\Users)" under the "Group or user names" area and click on it to highlight it. (Please note though the step is similar to the one before, it is a different screen)

On the permissions area make sure Full Control is checked under the allow column.

Click on apply and make sure the information is saved.

Click ok and exit the pop up screens. This takes you back to the main list of folders in the Program Files directory.

Close all of the open windows.

Start the NFIRS Software.

If the software will still not run then you may need to go in and check that the permissions have been saved for the cache and logs folders. To do that:

Click on Start (Windows 7) **OR** Right Click on the Start Screen and then click on the ALL APPS button (Windows 8)

Click on Computer (Win 7 & Windows Vista) **OR** File Explorer (Win 8)

Double Click on your C Drive (C:)

Double Click on Program Files(x86) for Windows 7 & 8 **OR** Program Files For Windows Vista.

Now Double Click on NFIRSV595

Right click on the CACHE folder and select the properties option.

Click on the tab labeled Security.

Find the line that says "Users (Your Computer Name\Users)" under the "Group or user names" area and click on it to highlight it.

Click on edit button.

On this "permissions screen" find the line that says "Users (Your Computer Name\Users)" under the "Group or user names" area and click on it to highlight it. (Please note though the step is similar to the one before, it is a different screen)

On the permissions area make sure Full Control is checked under the allow column.

Click on apply and make sure the information is saved.

Click ok and exit the pop up screens. This takes you back to the main list of folders in the NFIRSV595 directory.

Right click on the LOGS folder and select the properties option.

Click on the tab labeled Security.

Find the line that says "Users (Your Computer Name\Users)" under the "Group or user names" area and click on it to highlight it.

Click on edit button.

On this "permissions screen" find the line that says "Users (Your Computer Name\Users)" under the "Group or user names" area and click on it to highlight it. (Please note though the step is similar to the one before, it is a different screen)

On the permissions area make sure Full Control is checked under the allow column.

Click on apply and make sure the information is saved.

Click ok and exit the pop up screens. This takes you back to the main list of folders in the NFIRSV595 directory.

Close all of the open windows.

Start the NFIRS Software.

If the software still fails to run then you have one last option to check.

Windows 7

Click on your Start Button

Click on computer control panel

Click on system & security

Click on system

Click advanced systems settings

Click system performance OR performance settings

Click "adjust for best performance"

Click apply

Close the control panel

Windows 8

Move your mouse cursor to the upper or lower right corner of the screen to see the Charms Bar,

Click on **Settings** charm

Click on Control Panel

Click on system & security

Click on system

Click advanced systems settings

Click system performance OR performance settings

Click "adjust for best performance"

Click apply

Close the control panel

Windows Vista and 7 users should click on the Start Button and then All Programs and then NFIRSV595. Click on the DET Icon and start the software.

Windows 8 users should go to the Windows 8 "Start" screen and RIGHT CLICK on the start screen and select All Apps. Search for NFIRS in the list and click on the DET Icon to start the software. You can also "Pin" the DET Icon to the Start Screen.

You should see a quick black flash and then the log in screen should appear. If the log in screen does not appear then one of the permissions you changed did not take effect. Go through the steps again ensuring that all of the proper permissions have been saved.

For further assistance you can contact your state program manager for NFIRS (a list of state contacts can be found on the USFA web page: www.usfa.dhs.gov/poc/) **OR** you may contact the NFIRS Support Center between the hours of 8:00 AM Eastern and 4:30 PM Eastern, Monday through Friday at 888-382-3827 or fema-nfirshelp@fema.dhs.gov